



### MAKE A PAYMENT

Please select one of the following methods to make a payment. We ask for a 30% deposit at the time of booking in order to secure your reservation

#### ONLINE PAYMENT

Make a payment online using VISA and Mastercard : [www.guesthousesalento.com/it/pagamenti](http://www.guesthousesalento.com/it/pagamenti)

#### PAYMENT BY BANK TRANSFER

Company Account LA TANA DEL RICCIO SALENTO SAS DI LAURA RICCETTI

Iban: IT 88 D 02008 16012 000103050574

BIC Swift: UNCRITM1TR9

### GENERAL INFORMATION: REFUNDS & CANCELLATIONS

Check-In: The rooms are available from 1200 hours.

Check-Out: We kindly ask you to vacate your rooms by 10am, thus allowing us to make the rooms clean and welcoming, ready for incoming guests.

**BOOKINGS**: We consider valid only bookings followed by payment of a holding deposit, equal to 30% of the total cost of the stay.

#### CANCELLATION TERMS:

Cancellation of bookings, late arrivals and early departures are never gladly welcomed, by either party.

Before 1 month of arrival: A full refund will be given for cancellations made before 1 month of the confirmed arrival date.

Within 30 days to 14 days of arrival: In such circumstances, we have no choice but to retain the holding deposit paid in case of cancellation up to 14 days prior to the date of arrival.

Within 14 days of arrival: For cancellations within 14 days and in the case of delayed arrival or early departure, the cost of the entire stay booked will be debited.

With the payment of the holding deposit, the general terms and conditions, and in particular, the terms of cancellation are considered to be understood and legally wholly accepted.

#### Payment method:

Holding deposit: bank transfer or online with credit card at [www.guesthousesalento.com](http://www.guesthousesalento.com)

Balance (on arrival): cash (max €999, 99), personal bank cheque, Visa, MasterCard, bank transfer

Bank details: Company Account LA TANA DEL RICCIO SALENTO SAS DI LAURA RICCETTI -

UNICREDIT SPA FIL. 3759 LECCE LEOPARDI - Iban: IT 88 D 02008 16012 000103050574

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